Overview

Corporate Services

The Corporate Services department is the primary link between City Council, staff and the community, responsible for providing administrative support to Mayor, Council and the committees; organizing the agendas and minutes for Council and committee meetings; maintenance and access to corporate records as well as responsible for City bylaws and local government elections.

- CAO's Office
- Statutory Duties as outlined in the Community Charter
- Accountable for the direction of legislative and corporate functions



2019 Achievements

Corporate Services

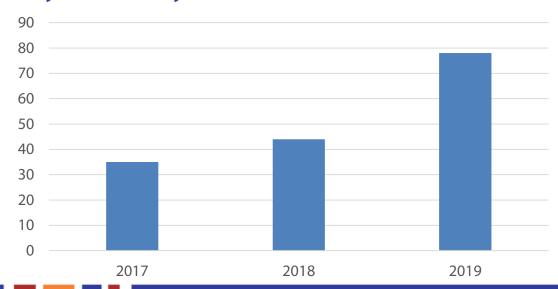
- ✓ Continuing to update Bylaws and Policies
- ✓ Implement New Council Orientation
- ✓ Event/Attendance Tracker for Council Invitations
- ✓ Hosted Federation of Canadian Municipalities (FCM) Board meeting and Southern Interior Local Government Association (SILGA) Annual General Meeting
- ✓ Council Meetings were held at Penticton Secondary School and Okanagan College to improve local government awareness
- ✓ Preparation of resolutions and briefing notes for UBCM and various ministry meetings



Challenges & Opportunities Corporate Services

• **Records Management**– We continue to build on the advancement of records management and are preparing the organization for an electronic records management system that will efficiently manage documents created and maintained by the City.

Increase to FOI Requests





Innovations & Cost Savings Corporate Services



penticton.ca

Request to Appear as a Delegation

Preferred Council Meeting Date:	
Second choice(s):	
Subject matter:	
Name of person(s) making presentation:	
Address:	Phone:
	Email:
	request of Council here: (or provide a detailed attachment)

Please note:

- . This form and submissions will become part of the public record.
- . The Mayor has the authority to determine if the subject matter warrants the delegation to appear before Council and may determine at which meeting.
- Please submit this completed form at your earliest convenience. Written Requests to Appear are to be received by the Corporate Officer, no later than noon Monday, one week prior to the Council meeting. Please include a copy of all materials that will be discussed.
- . If you'd like to share a PowerPoint with Council, email it to the Corporate Officer by 9:30 a.m. Wednesday prior to the Council meeting to be included with the Agenda.
- We recommend you bring backup PowerPoint files with you on a memory stick.
- Delegations are limited to 5 minutes.

Angie Collison, Corporate Officer 171 Main Street, Penticton, B.C., V2A 5A9 Phone: 250-490-2410 Fax: 250-490-2402





Request for Access to Records

penticton.ca

FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY

	NAME	
ast Name	First Name	Middle Name
	ADDRESS	
treet, Apartment Number, PO Box	City/Town, Province	Postal Code
	CONTACT NUMBER	R (S)
Daytime Phone Number:	Alternate Phone Number:	Email Address:
()	()	
	DETAILS OF REQUESTED IN	FORMATION
	EQUESTING. BE AS SPECIFIC AS POSSIBLE	, AS THIS WILL ASSIST THE PROCESS. ATTACH A SEPARATE
SHEET IF THIS SPACE IS NOT SUFFICIENT. PI	EASE SPECIFY ANY REFERENCE OR FILE	ENUMBER(S), IF KNOWN.
IF YOU ARE REQUESTING ACCESS TO ANOT	HER PERSON'S PERSONAL INFORMATION,	PLEASE ATTACH EITHER:
THAT PERSON'S SIGNED CONSEN	FEOR DIFCUOSURE OR	
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PREFERRED METHOD OF ACCESS TO RECORDS:	YOUR SIGNATURE:	DATE SIGNED:
EXAMINE ORIGINAL		
RECEIVE PAPER COPY		
RECEIVE ELECTRONIC COPY		
YOU MAY MAKE A REQUEST FOR ACCESS TO	RECORDS WITHOUT USING THIS FORM.	PROVIDED YOU DO SO IN WRITING.
DEDSONAL INFORMATION CONTAINED ON	THIS EODM IS COLLECTED LINDER THE " E	REEDOM OF IFORMATION AND PROTECTION OF PRIVACY A

Corporate Officer, Head, Freedom of Information and Protection of Privacy 171 Main Street, Penticton BC V2A 5A9

AND WILL BE USED ONLY FOR THE PURPOSE OF RESPONDING TO YOU REQUEST.

Angie Collison 250-490-2410



















2020 Initiatives

Corporate Services

 Prepare for the Implementation of an Electronic Document and Records Management System

Continue to promote Local Government Awareness



Staffing

Corporate Services

201976



2020 Budget

Corporate Services

	2019 Budget	2019 Forecast	2020 Budget	Variance
Revenue	(100)	(100)	(100)	0.0%
Expense	1,137,600	973,880	992,140	1.9%
Net Cost Allocations	(157,500)	<u>(77,500)</u>	<u>(271,916)</u>	
Net Expense/(Revenue)	980,000	896,280	720,124	



Note: Variance column represents change between 2019 Forecast and 2020 Budget

2020 Budget

Mayor & Council

	2019 Budget	2019 Forecast	2020 Budget	Variance
Expense	289,000	314,000	316,000	0.6%
Net Cost Allocations	<u>11,000</u>	<u>11,000</u>	(47,664)	
Net Expense/(Revenue)	300,000	325,000	268,336	



Note: Variance column represents change between 2019 Forecast and 2020 Budget

Questions



THAT Council approve in principle the Corporate Services business plan initiatives and proposed budgets for Corporate Services and Mayor & Council, subject to final review.

